

CASE STUDY

Helget Gas | Making IT Work For the Whole Team

Helget Gas partnered with us to modernize their IT operations. We implemented cloud-based communication, automated onboarding, and unified device management, resulting in faster setup, stronger security, and more efficient operations across all teams.



CLIENT: Helget Gas



INDUSTRY: Compressed & specialty gases

LOCATION: Omaha, Nebraska

SERVICES: Beverage, medical, industrial, specialty gases, and gas system services

ABOUT HELGET GAS

Helget Gas is a leading supplier of industrial, medical, and specialty gases, supporting delivery, operations, and corporate teams across multiple offices. As the company grew, its legacy systems began slowing communication, onboarding, and device management. Helget Gas needed a modern, scalable IT approach to keep operations running smoothly and securely.

THE CHALLENGE

The company faced several IT hurdles that created inefficiencies and risk:

- **Outdated Email System:** Manual processes often caused missed messages and inconsistent delivery.
- **Slow New Hire Setup:** HR and IT teams spent hours performing repetitive account creation and device setup.
- **Fragmented Mobile Device Management:** Lack of centralized oversight made enforcing policies and ensuring compliance difficult.

These issues were holding back productivity and limiting the company's ability to scale safely.

THE MIDWEST CLOUD COMPUTING SOLUTION

We set out to strengthen IT across the company:

- **Cloud-Based Communication:** We transitioned Helget Gas from their legacy email system to a cloud-based Microsoft 365 platform, improving message reliability, automating distribution lists, and providing full audit tracking for accountability.
- **Automated New Hire Onboarding:** By integrating Microsoft Entra ID (Azure AD) with Intune, we implemented role-based onboarding templates. New employees had accounts and devices fully configured on day one, reducing setup time from days to hours.
- **Unified Mobile Device Management:** We deployed an Intune-based MDM framework across all devices, enabling consistent policy enforcement, conditional access, and real-time compliance monitoring, giving IT complete oversight and stronger device security.

We focus on practical solutions that save time, reduce complexity, and deliver real value rather than just maintaining outdated systems.

THE RESULT

The upgrade delivered measurable benefits:

- **Email delivery success improved from 85% to 99.9%.**
- **New hire setup time dropped from 2-3 days to less than 1 day.**
- **Device compliance increased from 62% to 100% enrolled.**
- **Help desk tickets related to onboarding were reduced by 75%.**

By streamlining Helget Gas' IT environment, we created a unified, secure, and efficient system that accelerates onboarding, strengthens device security, and frees staff to focus on high-value work, supporting the company's growth and operational goals.



WHAT HELGET GAS SAYS ABOUT US

"MCC helped us move from patchwork systems to an IT setup that just works. Communication is smoother, new hires are productive almost immediately, and we finally have confidence in device security."

— HELGET GAS

